

FREQUENTLY ASKED QUESTIONS ABOUT ELECTRONIC GIVING

Q. What is electronic giving?

A. Electronic giving is a direct payment program whereby your contribution is debited automatically from your checking, savings account or credit card.

Q. What are the advantages?

A. It's easy to fulfill stewardship commitments, even when you can't attend church. You never have to bring cash or checks to church. Giving electronically also helps the church save money and improve its budget!

Q. How much does electronic giving cost?

A. It costs you nothing! Cornerstone incurs small processing fees but believes that the benefits more than offset those fees.

Q. When will my contribution be deducted from my account?

A. Your electronic contribution will be debited on the date you specify on the web page.

Q. If I do not write checks, how do I keep my checkbook balance straight or prove I contributed?

A. Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date. Electronic contributions are recorded for you on your bank or charge statement. Both that and your regular giving statement issued by Cornerstone are proof of contribution.

Q. How do I sign up for electronic giving?

A. Click on the **ONLINE GIVING** button. The secure web page allows you to enter the account and frequency of withdrawal and the type of donation (eg. General fund, building).

Q. How can I participate in the offering time of worship when my funds are transferred electronically?

A. We realize that many people give weekly as an important act of worship. Reusable cards saying "I gave electronically" will be available in the seat backs for people wishing to present an offering as the baskets are passed.

Q. Is electronic giving risky?

A. Our webpage uses all the latest security features. It's less risky than writing checks or carrying cash. Electronic contributions cannot be lost, stolen or destroyed and have an extremely high rate of accuracy.

Q. What if I change account numbers?

A. Notify the church finance office and we can make the change.

Q. Why a credit card option?

A. Many people desire to earn rewards and points by using their credit cards. Cornerstone strongly supports the Biblical principal of zero debt and therefore the credit card option is intended only for those who routinely pay their credit card balance in full.

Q. What if I try electronic giving and don't like it?

A. You can cancel your authorization by notifying the finance office at any time.